

<b>Committee</b>	Communities Scrutiny Committee
<b>Date</b>	6 February, 2020
<b>Title</b>	Scrutiny Investigation on Waste Enforcement – response to the recommendations
<b>Cabinet Member</b>	Councillor Catrin Wager
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<b>Purpose</b>	Update the Scrutiny Committee on the recommendations

## 1. Introduction

- 1.1 Following the working group's investigation on the waste enforcement, six recommendations were proposed with an additional recommendation for work to be undertaken on improving the waste collection service.
- 1.2 The Department wish to note the following as a progress report regarding the implementation of all the recommendations.
- 1.3 The recommendations have been split into two categories:
- Implementation straight away
  - Implementation in collaboration with other services/partners

## 2. Background and Current Situation

Implementation straight away:

<b>Recommendation</b>	<b>What has happened and when</b>	<b>Impact of implementation</b>
<b>(7)</b> For collection service workers to take appropriate action so that waste does not escape from vehicles.	Since the 4 <sup>th</sup> of July, 2019 the Service has put in place a new collection regime. We have done away with the 'Task and Finish' regime and also the shift pattern. The crews now stay on the same round ensuring ownership of the work. This new system has been implemented in the Arfon and Dwyfor area and we will complete the work in the Meirionnydd area early May.	<ul style="list-style-type: none"> <li>• Fewer missed collections in Dwyfor area</li> <li>• Fewer complaints as regards to rushing and untidyness</li> <li>• We are experiencing some problems in completing rounds in the Arfon area (this is being reviewed)</li> </ul>

## 2.2 Implementation in collaboration with other services/partners:

<b>Recommendation</b>	<b>What has happened and when</b>	<b>Impact of implementation</b>
<b>(1)</b> To use the powers of the Environmental Protection Act (1990), Sections 46 and 47, which related to waste receptacles, to introduce a new procedure, where and when required, to fine residents and businesses who dispose of their waste on the wrong day or in the wrong way, as a matter of priority.	<p>Due to the changes to County-wide waste collection arrangements, including collection days, it was decided to defer use of the new powers for a period of 6 months.</p> <p>An operational policy, guidelines and enforcement powers are in place. Staff need to be trained during implementation.</p>	<p>The use of the powers is intended to improve the safety aspects and appearance of Gwynedd's streets.</p> <p>The delay allows users an opportunity to become familiar with new arrangements before implementation.</p>
<b>(2)</b> To undertake a county-wide promotion campaign to raise awareness of the waste and recycling arrangements, focusing specifically on the City of Bangor and acknowledge the geographical and demographic differences in the county at different times of the year.	<p>Further meetings with Communications and Engagement with Bangor University to progress awareness raising have been arranged in February 2020. Waste and Recycling Officers will be contributing to the process.</p>	<p>Ensures that service users are aware of the new requirements. A clear communication plan.</p>
<b>(3)</b> To place 'QR Code' stickers on recycling receptacles to allow 24 hour access to residents to their waste and recycling collection days and information on items that can be recycled.	<p>Initial pilot planned in the Upper Bangor area. Waste and Recycling Officers will lead on this element.</p>	<p>Improve service user access to accurate and timely information.</p>
<b>(4)</b> To formalise collaboration arrangements between Council Departments.	<p>Have already agreed to work closely with Housing and Well-being, Public Protection and Planning. Need to hold quarterly progress meetings during the implementation period.</p>	<p>Use of various powers to solve environmental problems.</p>
<b>(5)</b> To raise awareness of the Clinical Collection Services and Collection Assistance Service available for older people and disabled people to dispose of their waste. This can be done as part of the wider promotion campaign.	<p>To take place in conjunction with the wider campaign - see 2. This element will be led by Waste and Recycling Officers. Work has already commenced as regards this recommendation.</p>	<p>Ensure that users are aware of the availability of specific services.</p>
<b>(6)</b> Promote the current network of Recycling Centres and hold a specific campaign to promote the Bulky Waste Collection Service.	<p>To take place in conjunction with the wider campaign - see 2. This element will be led by Waste and Recycling Officers.</p>	<p>Ensure that users are aware of the availability of specific services.</p>

### **3. Next steps**

- 3.1 In seeing the new collection regime implemented, it is now timely to move forward and implement all recommendations as noted in the above table.